



SERVICE HOTLINE

REFERENCE NUMBER: 034/2020

25 February 2020

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Stock Exchange

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IMPROVED SECURE CONNECTIVITY

In reference to Service Hotline 229/2019 dated 23 October 2019, clients were advised to change all mainframe connections to the JSE with the preferred Secure Socket Layer (SSL)/Transport Layer Security (TLS) version 3 (SSL) and version 1.2 and above (TLS).

In the above hotline, clients were informed that the JSE would disable the non-secure versions of SSL and TLS on 29 February 2020.

A number of clients have indicated that they will not be able to facilitate the changes by the above-mentioned date.

Clients who are not able to make the February 2020 date are to notify the Client Service Centre via email on CustomerSupport@jse.co.za

As clients may use different emulating software, enabling the SSL/TLS version 1.2 and above may be different for each client we strongly suggest that you involve your software provider and/or IT staff to assist.

The JSE will provide clients until Friday, 29 May 2020 to make the relevant changes and upgrade to the preferred Secure Socket Layer (SSL)/Transport Layer Security (TLS) version 3 (SSL) and version 1.2 and above (TLS).

Clients who have not made the relevant changes by 29 May 2020 will not be able to access BDA from Monday, 1 June 2020.

We thank you for your co-operation.

Markets/ Service (s):

BDA

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or CustomerSupport@jse.co.za